

#### This lecture

#### Recap!

- What is UX?
- What is UI?
- Different types of Uls
- How UI varies on different platforms
- UX design principles
- User Research

#### Next time:

- Onboarding (tutorial)
- Accessibility in small projects



#### Who am I?

Anna Högberg Jenelius Any pronouns

Indie Game Developer/Consultant Games since 2011 Indie/consultant since 2015 Valiant Game Studio since 2017 Credit on 50+ games

Based in Stockholm, Sweden



































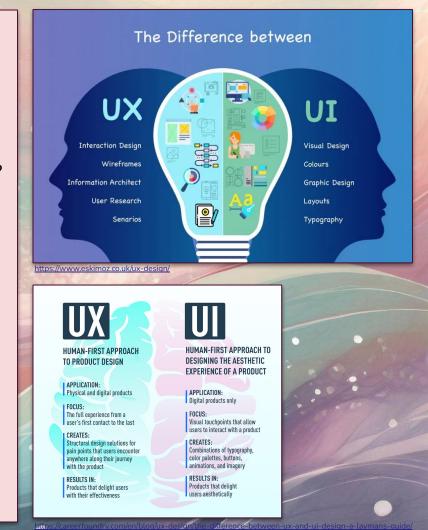
# KREATUREKIND



**WIP** 

#### What is UX?

- User Experience
- The full experience of the user, from first contact to the last:
  - How is the player introduced to new mechanics?
  - How does the player interact with the game?
  - How do they know if they are playing as intended or not?
  - O Do they know how to improve?
  - How does the game minimize frustration for the player?
  - Accessibility, allowing anyone to play.
- Arguably, UI is part of the UX
  - Example: Bad color choices can make the game hard to play
  - Example: Some fonts are easier to read than others
- An integral part is User Research



#### What is UI?

- User Interface
- We use it to
  - Display information
  - Interact with the game
- Many different types of UI!



Magicka 1



Baldur's Gate 3

#### Menus





World of Warcraft

Magicka 1

## Head-up Display (HUD)

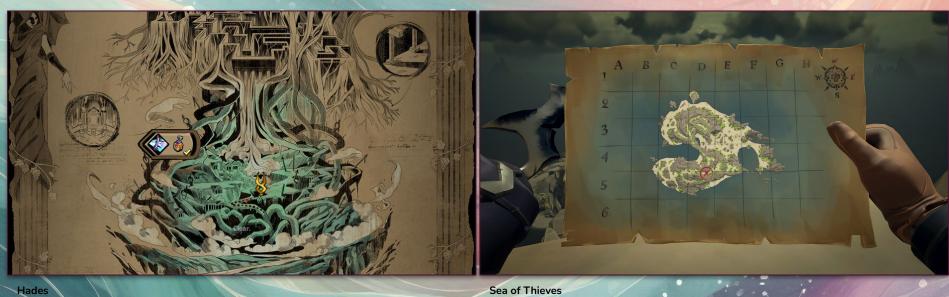




Grand Theft Auto V

Minecraft

## Maps



Hades

## Inventory





Valheim Baldur's Gate 3

## **Dialogue**





Dream Daddy

**Bioshock Infinite** 

## Codex/logs





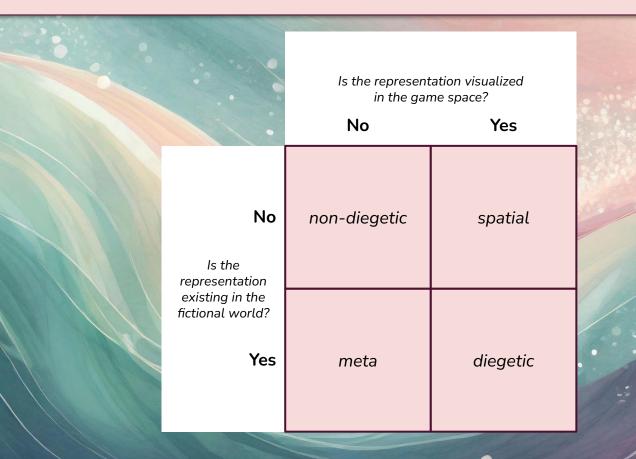
Hades Baldur's Gate 3

# Loading screen



...etc!

## How does the UI relate to the game world?



## How does the UI relate to the game world?



Is the representation visualized in the game space?

No

Yes

Baldur's Gate 3

No

non-diegetic

spatial

The Last of Us

Is the

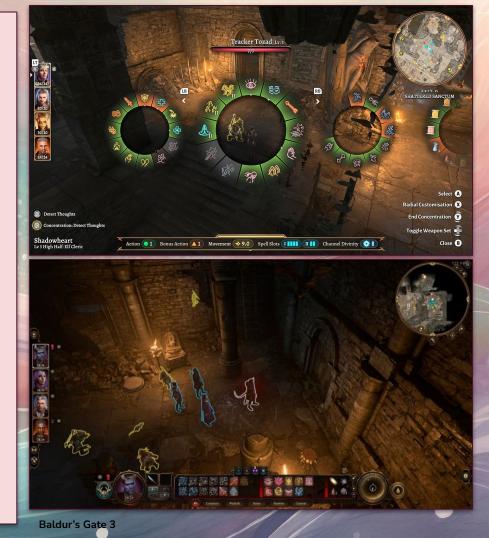
meta

diegetic



## Platform-specific UIs

- Different platforms have different requirements
- Keep in mind while designing!
- PC vs. console
  - Certification
  - Interaction
- Can't hover on consoles, how to layer and display information?



#### **Console UIs**

- Some types of UI "feel" better on different platforms
  - Lists on console
  - Grids on PC
- If you use the same UI design, players may call it "a bad port"



The Elder Scrolls III: Morrowind



The Elder Scrolls V: Skyrim

#### **Mobile UIs**

- No hovering
- Large buttons
- Hand may cover screen
- Consider round buttons over square
- Right-handed use most common, most used buttons on right side
  - Left-handed layout as option?



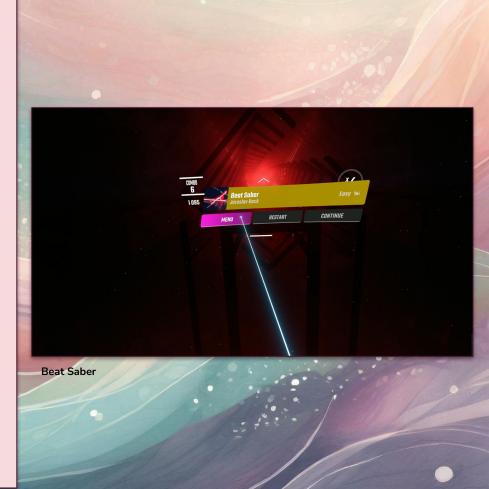




Stardew Valley

#### **VR**

- Still a lot of experimentation
- How to know where the player is looking?
- Tactile
- Can use rays from controller









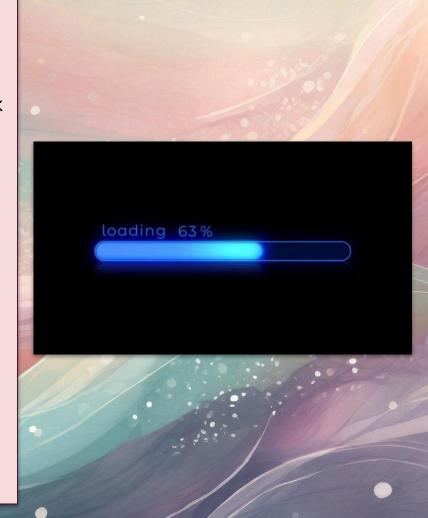
## **UX** principles

- Design principles: Heuristics
- Nielsen:
  - https://www.nngroup.com/articles/ten-usability-heuristics/
- Note that games may differ from other products
- Let's go through some I find helpful!



## Visibility of System Status

- Show what the game is currently doing
- When the player acts, give immediate feedback
- Make the player's understanding of the game match what is in fact going on



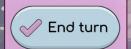
#### Affordance

- What do you instinctively want to do when seeing an item, or UI element?
- We want to *push* buttons
- We want to *pull* handles, *push* flat surfaces
- How does the UI element feel?
- Less cognitive overload









## Recognition vs. recall

- The difference between remembering where the ketchup is, and looking at the signs
- Recognition > recall
- Avoid relying only on text
- Use familiar, clear iconography
- Cognitive offloading











Crusader Kings II

## Layering information

- Create hierarchies of information
- Only the most important info should always be visible
- Hide the rest in sub-menus
- Create logical connections between menu items, making the info easy to find when needed
- Again, helps with accessibility



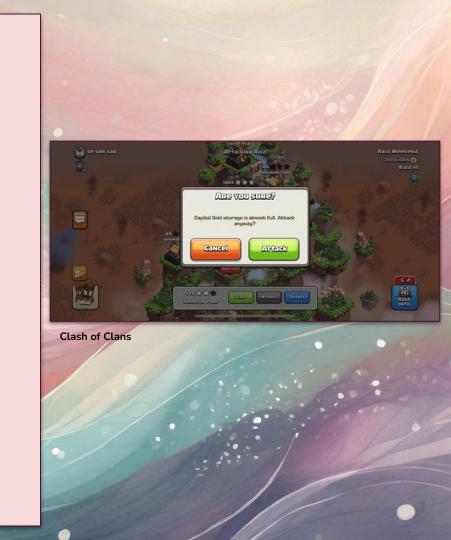
Heart of Iron III



Stellaris

#### **Confirm choices**

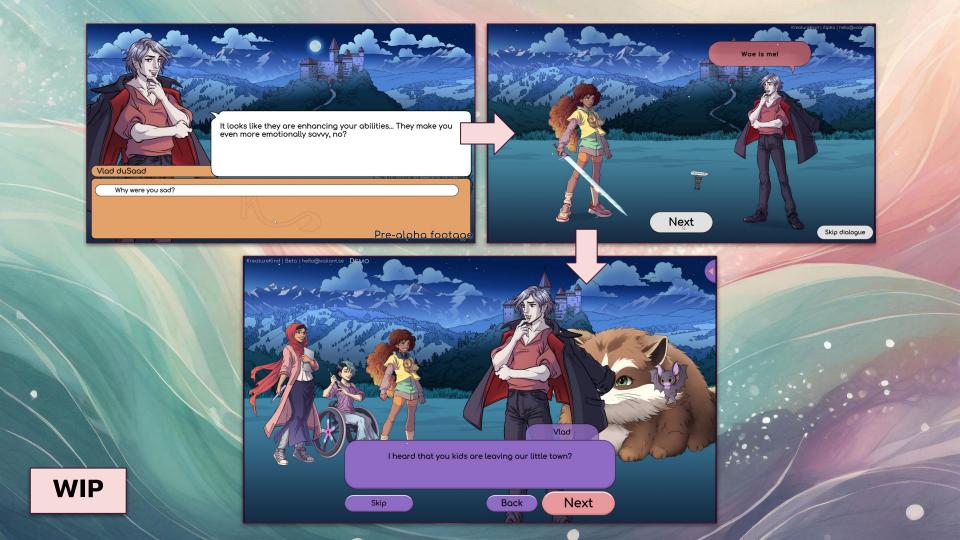
- "Are you sure?"
- Prevent miss-clicks
- Hint at intended playstyle



## Case study: KreatureKind







#### **User Research**

- Most common: Playtesting
  - Observe people playing your game without interfering
- Do this early!
- In a perfect world:
  - Clear questions from developers going in
  - Players no relation to the developers
  - No contact with developers, just researchers
  - Neutral testing lab (not developer's office)
  - No guidance on how to play
  - Recorded sessions
  - Thinking out loud
  - Interviews, no leading questions
  - Questionnaire
  - Results in written report, with severity and suggested solutions
- Remember: If people don't understand how to play your game, it's not their fault. It's yours.



## Reading tip



## TL;DR

- There are many UX design principles (heuristics)
- Consider:
  - Visibility of System Status
  - Affordance
  - Recognition vs. Recall
  - Layering information
  - Confirm choices
- User research



